



DEALER CLAIMS REIMBURSEMENT GUIDE
PLATINUM PRE-PAID MAINTENANCE PLANS ONLY (Plan Codes NMPD1)
TITAN XD DIESEL

Service Visit	Service Description ²	Service Interval		Op Code/Flat Rate Time ¹				Parts/Fluids Allowed
		Months	Kilometres	Primary Operation Code ³		Secondary Op code	FRT*	
				Diesel Oil	FRT*			
1	8,000 kms or 6 mos Rotate Tires	6	8,000	YW60AA	0.3	N/A		
2	16,000 kms or 12 mos Oil Change, Tire Rotation, Fuel filter Change & Inspection	12	16,000	YW15AA	0.6	YW17AA	1.7	Oil Filter, Drain Plug Gasket, Oil (10w-30), Fuel Filter
3	24,000 kms or 18 mos Tire Rotation, In-cabin Micro filter change, replace iKey Battery & Inspection	18	24,000	YW60AA	0.3	YW18AA	0.3	In Cabin Filter, iKey Battery
4	32,000 kms or 24 mos Oil Change, Tire Rotation, Brake and A/T Fluid change, Replace fuel filter & Inspection	24	32,000	YW15AA	0.6	YW21AA	3.3	Oil Filter, Drain Plug Gasket, Oil (10w-30), Brake Fluid, A/T fluid, Fuel filter
5	40,000 kms or 30 mos Tire Rotation	30	40,000	YW60AA	0.3	N/A		
6	48,000 kms or 36 mos Oil Change, Tire Rotation, In-cabin and Engine air filter change, replace iKey Battery, replace fuel filter & Inspection	36	48,000	YW15AA	0.6	YW32AA	2.3	Oil Filter, Drain Plug Gasket, Oil (10w30), In-Cabin filter, Air Filter, iKey Battery, Fuel filter + 1 day Car rental
7	56,000 kms or 42 mos Rotate Tires	42	56,000	YW60AA	0.3	N/A		
8	64,000 kms or 48 mos Oil Change, Tire Rotation, Brake and A/T Fluid change, Replace fuel filter & Inspection	48	64,000	YW15AA	0.6	YW21AA	3.3	Oil Filter, Drain Plug Gasket, Oil (10w-30), Brake Fluid, A/T Fluid, Fuel filter
9	72,000 kms 54 mos Tire Rotation, In-cabin Micro filter change, Replace iKey Battery, Replace Diesel Engine Coolant & Inspection	54	72,000	YW60AA	0.3	YW47AA	0.9	In Cabin Filter, iKey Battery, Diesel engine coolant
10	80,000 kms or 60 mos Oil Change, Tire Rotation, Fuel filter Change & Inspection	60	80,000	YW15AA	0.6	YW17AA	1.7	Oil Filter, Drain Plug Gasket, Oil (10w-30), Fuel Filter
11	88,000 kms or 66 mos Rotate Tires	66	88,000	YW60AA	0.3	N/A		
12	96,000 kms or 72 mos Oil Change, Tire Rotation, In-cabin and Engine air filter change, replace iKey Battery, fuel filter and A/T fluid & Inspection	72	96,000	YW15AA	0.6	YW67AA	3.9	Oil Filter, Drain Plug Gasket, Brake Fluid, Oil (10w-30), A/T Fluid, In-Cabin filter, Air Filter, iKey Battery, Fuel filter + 1 day Car rental
13	88,000 kms or 78 mos Rotate Tires	78	104,000	YW60AA	0.3	N/A		
14	112,000 kms or 12 mos Oil Change, Tire Rotation, Fuel filter Change & Inspection	84	112,000	YW15AA	0.6	YW17AA	1.7	Oil Filter, Drain Plug Gasket, Oil (10w-30), Fuel Filter

Notes:

¹Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.

²The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly. Also, in order for Inner Circle program reminders to get properly sent to plan holders.

³Always check the Customer's Pre-paid Maintenance Plan Code in eNOA to find out which oil is applicable and how many service visits remaining.

*Flat Rate times apply to all models. Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval.

Always use Cs: ZZ; Ct: 99

Labour Details: use the 2 op. codes listed above @ each service interval. Enter the primary op. code first.

Part/s Details: Please refer to Exhibit A for replacement/s covered @ each service interval.

Expense Details: Expense code 201 for Delvac diesel (10w-30) engine oil. 1 day car rental is allowed on specified visits above up to \$45.00 per day.