



DEALER CLAIMS REIMBURSEMENT GUIDE
PRE-PAID OIL CHANGE PLANS ONLY (Plan Codes NMBD1)

TITAN XD DIESEL

Service Visit	Service Description ²	Op Code/Flat Rate Time ¹		Parts/Fluids Allowed
		Primary Operation Code ³		
		Diesel Oil	FRT*	
1	Rotate Tires	YW60AA	0.3	
2	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)
3	Rotate Tires	YW60AA	0.3	
4	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)
5	Rotate Tires	YW60AA	0.3	
6	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)
7	Rotate Tires	YW60AA	0.3	
8	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)
9	Rotate Tires	YW60AA	0.3	
10	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)
11	Rotate Tires	YW60AA	0.3	
12	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)
13	Rotate Tires	YW60AA	0.3	
14	Oil Change & Rotate Tires	YW15AA	0.6	Oil Filter, Drain Plug Gasket, Oil (10w-30)

Notes:

¹Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.

²The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly. Also, in order for Inner Circle program reminders to get properly sent to plan holders.

³Always check the Customer's Pre-paid Maintenance Plan Code in eNOA to find out which oil is applicable and how many service visits remaining.

*Flat Rate times apply to all models. Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval.

Always use Cs: ZZ; Ct: 99

Labour Details: use the 2 op. codes listed above @ each service interval. Enter the primary op. code first.

Part/s Details: Please refer to Exhibit A for replacement/s covered @ each service interval.

Expense Details: Expense code 201 for Delvac diesel (10w-30) engine oil