



Elite™

CLAIMS REIMBURSEMENT GUIDE
PREMIUM PRE-PAID MAINTENANCE PLANS ONLY (IMPS8)
2.0L Q50 MY17 and newer, Q60 MY17 and newer

Service Visit	Service Description ²	Service Interval		Op Code/Flat Rate Time ¹				Parts/Fluids Allowed
		Months	Kilometres	Primary Op Code	FRT*	Secondary Op code	FRT*	
1	8,000 kms or 6 months Tire Rotation	6	8,000	YW60AA	0.3			
2	16,000 kms or 12 months Oil Change, Tire Rotation & Inspections	12	16,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug, Mobil 1 Synthetic Oil
3	24,000 kms or 18 months Tire Rotation & In-Cabin Microfilter	18	24,000	YW60AA	0.3	YW64AA	0.2	In-Cabin Microfilter
4	32,000 kms or 24 months Oil Change, Tire Rotation, In-Cabin Microfilter, Brake Fluid service & Inspection	24	32,000	YW14AA	0.6	YW27AA	0.8	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Brake Fluid + 1 Day Car Rental
5	40,000 kms or 30 months Tire Rotation	30	40,000	YW60AA	0.3			
6	48,000 kms or 36 months Oil Change, Tire Rotation, Air Filter, In-Cabin Microfilter & Applicable Inspections	36	48,000	YW14AA	0.6	YW80AA	1.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Air Filter, In-Cabin Microfilter, Spark Plugs + 1 Day Car Rental
7	56,000 kms or 42 months Tire Rotation	42	56,000	YW60AA	0.3			
8	64,000 kms or 48 months Oil Change, Tire Rotation, Brake Fluid Service & Applicable Inspections	48	64,000	YW14AA	0.6	YW27AA	0.8	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Brake Fluid + 1 Day Car Rental
9	72,000 kms 54 months Tire Rotation & In-Cabin Microfilter	54	72,000	YW60AA	0.3	YW64AA	0.2	In-Cabin Microfilter
10	80,000 kms or 60 months Oil Change, Tire Rotation & Inspections	60	80,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
11	88,000 kms or 66 months Tire Rotation	66	88,000	YW60AA	0.3			
12	96,000 kms or 72 months Oil Change, Tire Rotation, Brake Fluid Service, Air Filter, In-Cabin Microfilter & Applicable Inspections	72	96,000	YW14AA	0.6	YW41AA	2.4	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Brake Fluid, Air Filter, In-Cabin Microfilter, Spark Plugs + 1 Day Car Rental
13	104,000 kms or 78 months Tire Rotation	78	104,000	YW60AA	0.3			
14	112,000 kms or 84 months Oil Change, Tire Rotation & Inspection	84	112,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil

Notes:

- ¹Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.
- ²The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly.

* Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval. Always use

Cs: ZZ; Ct: 99 Labour Details: use the code listed above @ each service interval. Enter the primary op. code.

Expense Detail: Expense Detail: Use code 203 for Mobil 1 Synthetic Oil.