



CLAIMS REIMBURSEMENT GUIDE
PREMIUM PRE-PAID MAINTENANCE PLANS ONLY (IMPS3)
QX30 MY17+

Service Visit	Service Description ²	Service Interval		Op Code/Flat Rate Time ¹				Parts/Fluids Allowed
		Months	Kilometres	Primary Op Code	FRT*	Secondary Op code	FRT*	
1	8,000 kms or 6 months Rotate Tires	6	8,000	YW60AA	0.3			
2	16,000 kms or 12 months Oil Change, Tire Rotation & Inspection	12	16,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Synthetic Oil
3	24,000 kms or 18 months Tire Rotation	18	24,000	YW60AA	0.3			
4	32,000 kms or 24 months Oil Change, Tire Rotation, In-Cabin Microfilter, Brake Fluid service & Inspection	24	32,000	YW14AA	0.6	YW63AA	1.0	Oil Filter, Drain Plug Gasket, Synthetic Oil, In-Cabin Microfilter, Brake Fluid + 1 day Car Rental
5	40,000 kms or 30 months Tire Rotation	30	40,000	YW60AA	0.3			
6	48,000 kms or 36 months Oil Change, Tire Rotation & Inspection	36	48,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Synthetic Oil
7	56,000 kms or 42 months Rotate Tires	42	56,000	YW60AA	0.3			
8	64,000 kms or 48 months Oil Change, Tire Rotation, Brake fluid service, In-Cabin Microfilter, Spark Plugs & Inspection	48	64,000	YW14AA	0.6	YW41AA	2.4	Oil Filter, Drain Plug Gasket, Synthetic Oil, Brake Fluid, In-Cabin Microfilter, Engine Air Filter, Spark Plugs, + 1 day Car Rental
9	72,000 kms 54 months Tire Rotation	54	72,000	YW60AA	0.3			
10	80,000 kms or 54 mos Oil Change, Tire Rotation, Automatic Transmission Fluid Service & Inspection	60	80,000	YW14AA	0.3	YW69AA	1.1	Oil Filter, Drain Plug Gasket, Synthetic Oil, Automatic Transmission Fluid & Filter + 1 day Car Rental
11	88,000 kms or 66 months Rotate Tires	66	88,000	YW60AA	0.3			
12	96,000 kms or 72 months Oil Change, Tire Rotation, In-cabin filter change, Brake Fluid service & Inspection	72	96,000	YW14AA	0.6	YW63AA	1.0	Oil Filter, Drain Plug Gasket, Synthetic Oil, In-Cabin Microfilter, Brake Fluid + 1 day Car Rental
13	104,000 kms or 78 months Rotate Tires	78	104,000	YW60AA	0.3			
14	112,000 kms or 12 mos Oil Change, Tire Rotation & Inspection	84	112,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Synthetic Oil

Notes:

- ¹Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.
- ²The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly.

*Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate. When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage
 Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval. Always use Cs: ZZ; Ct: 99
 Labour Details: use the 2 op. codes listed above @ each service interval. Enter the primary op. code first.
 Parts Detail: 99998166249 (synthetic 0w30), 9999870045 (synthetic 5w30), or 9999870041 (synthetic 0w20)
 Expense Details: 502 (1 day car rental is allowed on specified visits above up to \$60.00 per day).