



Elite™

CLAIMS REIMBURSEMENT GUIDE
PRE-PAID OIL CHANGE PLANS ONLY (Plan Code IMBSZ)
3.0L Q50 MY17 and newer, Q60 MY17 and newer

		Op Code/Flat Rate Time:		
Service Visit	Service Description ²	Primary Operation Code	FRT*	Parts & Fluids Allowed
1	Rotate Tires	YW60AA	0.3	
2	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil
3	Rotate Tires	YW60AA	0.3	
4	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil
5	Rotate Tires	YW60AA	0.3	
6	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil
7	Rotate Tires	YW60AA	0.3	
8	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil
9	Rotate Tires	YW60AA	0.3	
10	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil
11	Rotate Tires	YW60AA	0.3	
12	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil
13	Rotate Tires	YW60AA	0.3	
14	Oil Change, Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil1Synthetic Oil

Notes:

¹Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.

²The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly.

* Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval.

Always use Cs: ZZ; Ct: 99 Labour Details: use the code listed above @ each service interval. Enter the primary op. code.

Expense Detail: Expense Detail: Use code 203 for Mobil 1 Synthetic Oil.