



Elite™

RETAILER CLAIMS REIMBURSEMENT GUIDE
PREPAID OIL CHANGE Plan Code (IMBS5)

Q50 MY15 and older, Q60 MY15 and older, QX50, QX60, Q70, QX70, QX80

Service Visit	Service Description ²	Op Code/Flat Rate Time ¹		Parts/Fluids Allowed
		Primary Operation Code	FRT*	
1	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
2	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
3	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
4	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
5	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
6	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
7	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
8	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
9	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
10	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
11	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
12	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
13	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
14	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil

Notes:

1 Maintenance services covered are based on the Service and Maintenance Guide.

2 The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly.

* Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval. Always use Cs: ZZ; Ct: 99

Labour Details: use the code listed above @ each service interval. Enter the primary op. code.

Expense Detail: Use code 203 for Mobil 1 Synthetic Oil.