



**CLAIMS REIMBURSEMENT GUIDE**  
**PRE-PAID OIL CHANGE PLANS ONLY (Plan Code IMBS2)**  
**QX30 MY17 +**

Service Visit	Service Description <sup>2</sup>	Op Code/Flat Rate Time <sup>1</sup>		Parts & Fluids Allowed
		Primary Operation Code		
		Synthetic Oil	FRT*	
1	Rotate Tires	YW60	0.3	
2	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil
3	Rotate Tires	YW60AA	0.3	
4	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil
5	Rotate Tires	YW60AA	0.3	
6	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil
7	Rotate Tires	YW60AA	0.3	
8	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil
9	Rotate Tires	YW60AA	0.3	
10	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil
11	Rotate Tires	YW60AA	0.3	
12	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil
13	Rotate Tires	YW60AA	0.3	
14	Oil Change & Rotate Tires	YW14AA	0.6	Oil Filter, Drain Plug, Synthetic Oil

**Notes:**

<sup>1</sup>Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.

<sup>2</sup>The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly. Also, in order for Inner Circle program reminders to get properly sent to plan holders.

\* Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

**When claiming for Pre-paid Maintenance services please use the following:**

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval. Always use Cs: ZZ; Ct: 99

Labour Details: use the code listed above @ each service interval. Enter the primary op. code.

Parts Detail: 99998166249 (synthetic 0w30), 9999870045 (synthetic 5w30), or 9999870041 (synthetic 0w20)